

GEP SMART Supplier Training

Open Office Hours



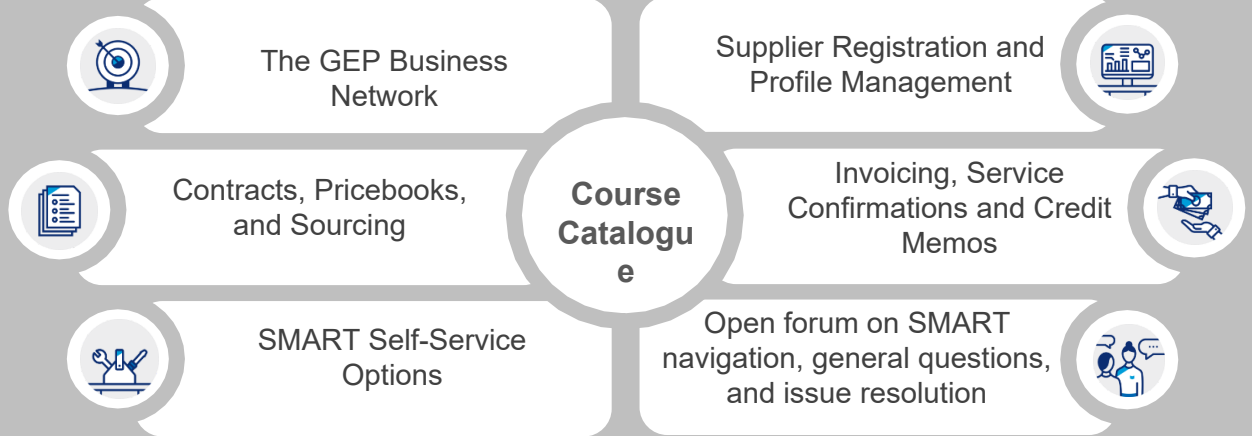
Whats New to GEP SMART?

Chevron has implemented an upgraded platform with GEP SMART, and its new user interface called the **Business Network**.

The Business Network allows suppliers to manage their account and user credentials across various GEP systems through a single supplier profile. Suppliers can access Chevron and other customers through a centralized landing page, simplifying tasks and offering quick access to links and documents.

To learn more about the Business Network and other supplier training topics please attend the Chevron Open Office Hours. These sessions adopts a flexible training approach that allows all Chevron suppliers to select training topics for a more personal learning experience leading to resolved issues and addressed immediate needs.

Training Courses Offered



Training Schedules

Asia and Australia

The 2026 quarterly training sessions will take place on April 22, July 22, and October 28. (Asia-Pacific schedule)

Manila, Philippines	1:00 PM PHST
Kuwait City, Kuwait	8:00 AM KST
Melbourne, Australia	3:00 PM AEST
Perth, Australia	1:00 PM AWST
Bangladesh	11:00 AM BST
Bangkok, Thailand	12:00 PM ICT
Beijing, China	1:00 PM CST
Mumbai, India	10:30 AM IST
Almaty, Kazakhstan	10:00 AM UTC
Houston, USA	12:00 AM CST
San Francisco, USA	10: 00 PM PDT

[Join the meeting now](#)

Audio Dial-In: +1 323-433-2326

[Find a local number](#)

Phone conference ID: 419 602 917#

The Americas and Africa

The 2026 quarterly training sessions will take place on April 22, July 22, and October 28. (Americas & Europe schedule)

Houston, USA	9:00 AM CST
San Francisco, USA	7:00 AM PST
Mumbai, India	7:30 PM IST
Rio de Janeiro, Brazil	11:00 AM BRT
Venezuela	10:00 AM VET
Panama, Panama	9:00 AM EST
Mexico City, Mexico	8:00 AM CST
Guatemala City, Guatemala	8:00 AM CST
London, UK	3:00 PM BST
Lagos, Nigeria	3:00 PM WAT
Manila, Philippines	10:00 PM PHST

[Join the meeting now](#)

Audio Dial-In: +1 323-433-2326

[Find a local number](#)

Phone conference ID: 868 568 947#

Support and Self-Service Options

Guided Help Inside the Platform is available

- Click the lightbulb icon on the right side of your screen.
- Follow the step-by-step guidance as you complete your tasks.
- You can turn this guidance on anytime whenever you need support.

How to open a support ticket.

On the right upper corner click the "question mark" icon to get into the **Help Center** and Support Contacts will be displayed:

Email us at smartL1support@chevron.com

Or call us at:

- US toll free number (EN): +1 844 571 0246
- Australia toll free (EN): +61 1800 986 629
- Colombia toll free (ES, PT): 0800 519 8618

Or use the **Live Chat** function to talk to a support representative.

Support

Phone(US):	+1 844 571 0246
Phone (AUS):	+61 1800 986 629
Phone (COL):	01800 519 8618

[Chevron Suppliers](#) [➔ \(smartL1support@chevron.com\)](mailto:smartL1support@chevron.com)